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Provider communication

General information and system updates

September 13, 2024

AHCCCS Extends ALTCS E/PD Contract

Applicable to: Mercy Care Advantage, Mercy Care ACC RBHA, Mercy Care Long Term Care, Mercy Care DD, and Mercy Care DCS CHP

The Arizona Health Care Cost Containment System (AHCCCS) notified Mercy Care late Tues., Sept. 10 that it intends to extend the existing ALTCS E/PD contracts for one year, until Sept. 30, 2025.

Mercy Care would like to thank the countless number of individuals including members, providers, long term care experts, attorneys, and community advocates who used their voices and wrote hundreds of messages to AHCCCS and key government officials, in response to AHCCCS' approach and decisions surrounding the RFP process, awards, transition process and director's decision.

Mercy Care is continuing to explore options with respect to next steps on our appeal in the ALTCS E/PD protest. We will continue advocating for what is in the best interest of the people we serve, our colleagues, and other key stakeholders.

As a reminder, Mercy Care remains an AHCCCS health plan. This activity does not have any effect on our ACC-RBHA, ACC-RBHA with SMI, DDD, Mercy Care Advantage or DCS-CHP contracts.

Please don't hesitate to contact your [Mercy Care Network Management Representative](#) or your [Mercy Care Provider Educator](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our [Mercy Care website](#).

Thanks for all you do!

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