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**Provider communication**  
*General information and system updates*

**September 5th, 2024**



### **NCQA Awards LTSS Distinction to Mercy Care**

**Applicable to: Mercy Care Long Term Care, Mercy Care Developmental Disabilities, Mercy Care Advantage**

Mercy Care has achieved LTSS Distinction from the National Committee on Quality Assurance (NCQA).

LTSS is an abbreviation for Long Term Services and Supports. NCQA's LTSS Distinction supports health plans that provide managed health services and coordinate social services for members eligible for these benefits.

Achieving NCQA LTSS Distinction by 10/1/2024 is a requirement of health plans contracted with the Arizona Long Term Care System (ALTCS), including Mercy Care.

We hope you'll join us in congratulating Mercy Care's colleagues, especially those who directly serve our ALTCS members, for their dedication to this effort.

Thank You!