Provider communication
General information and system updates

June 10, 2024

Where to find important pharmacy information

Applicable to: Mercy Care Complete Care, Mercy Care Long Term Care, Mercy Care DD, Mercy Care DCS CHP, and Mercy Care RBHA

You can access important pharmacy information by clicking **Pharmacy Benefits** or by visiting **our website** (*click "Provider Site" at the top of the Mercy Care Home Page. Select "Programs and Services" and scroll down to "Pharmacy." Click on "Pharmacy benefits for Mercy Care (Medicaid)"*).

You Can Find:

- **Formulary (covered medications)** - Download the Mercy Care Formulary/Preferred Drug List or use our Formulary search tool to find specific medications that are on the formulary drug list. You can search by drug name or drug class.
- **Specialty Medications** - Includes the Specialty Drug List for our preferred specialty pharmacy, CVS Caremark Specialty Pharmacy, and how to order specialty drugs for your patients.

- **Pharmacy PA** – Review procedures for obtaining prior authorization and the criteria for non-preferred and preferred medications.
- **PA Guidelines** – Review the criteria used to evaluate prior authorization requests for medications.
- **PA Forms** - Includes the Universal Pharmacy Prior Authorization Request form and drug/drug class specific forms for each line of business.

More Pharmacy Info:

- **Drug Monitoring and Informed Consent** – Learn about drugs with QT prolonging effective, behavioral health drugs with lab monitoring requirements and Informed Consent.
- **Adding a New Drug to the Formulary** – Learn how to request a drug be added to the Mercy Care Formulary.
- **Formulary and Drug List Updates** – See a monthly list of all formulary changes.
- **Pharmacy Newsletters** – Stay up to date on important medication-related topics.

As always, don't hesitate to contact your **Mercy Care Network Management Representative** with any questions or comments. You can find this **Notice** and all other provider notices on our Mercy Care website.

Thanks for all you do!

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