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Provider communication

General information and system updates

June 25, 2024

Quest Directory Data Accuracy Program

Applicable to: Mercy Care Advantage, Mercy Care DD, Mercy Care ACC-RBHA, Mercy Care Long Term Care and Mercy Care DCS-CHP

ATTENTION OFFICE ADMINISTRATOR OR MANAGER:

We wanted you to know that Mercy Care has partnered with **Quest Analytics** to perform outreach on our behalf. Quest provides a range of tools to ensure that payers have the most up to date data in our directories ensuring patients have clear access to care.

Quest Analytics provider data verification and validation solutions make it easy for providers to reduce the amount of time spent administering directory data, allowing more time to focus on providing care for your patients.

In the coming weeks you can expect to receive notification from Quest on next steps to validate and update your practice information. We look forward to your engagement!

As always, don't hesitate to contact your **Mercy Care Network Management Representative** with any questions or comments. You can find this **Notice** and all other provider notices on our Mercy Care website.

Thanks for all you do!

[Sign up for our email list](#)

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