



Provider communication

General information and system updates

August 8, 2024

AHCCCS Recovery Audit Program Webinar 8/13/2024

Applicable to: Mercy Care Complete Care, Mercy Care ACC-RBHA, Mercy Care Long Term Care, Mercy Care DD, Mercy Care DCS CHP and Mercy Care Advantage

Mercy Care would like to pass on this information from AHCCCS.

Register for Upcoming Webinar on the AHCCCS Recovery Audit Program August 13th, 9am

The Arizona Health Care Cost Containment System (AHCCCS) has partnered with Health Management Systems, Inc. (HMS), a Gainwell Technologies company, to conduct periodic reviews of claims paid by AHCCCS for health care services rendered to Medicaid members to ensure Arizona's participation in the Centers for Medicare and Medicaid Services (CMS), Recovery Audit Program (which is ran by Recovery Audit Contractors [RACs] like HMS). The purpose of the RAC program is to identify and recover payments made to Medicaid providers that do not meet state and federal requirements to ensure the integrity of paid claims, including coding validation, payment accuracy, compliance with state and federal regulations, policies, and contractual requirements.

In addition to providing advance notice regarding the audit program kick-off, AHCCCS is hosting a webinar on **August 13th from 9-10am** to provide an overview of the RAC audit program, resources and information, and key contacts to guide you through the process.

[CLICK HERE TO REGISTER FOR THE AUGUST 13th WEBINAR](#)

The webinar will be recorded and made available on the AHCCCS website. Be sure to view **[AHCCCS' OIG webpage](#)** for updates related to the Recovery Audit Program.

Please don't hesitate to contact your [Mercy Care Network Management representative](#) with any questions or comments. You can find this [notice](#) and all other provider notices on our [Mercy Care website](#).

Contact our [Provider Educator](#) for future notification ideas or topics.

Thanks for all you do!

[Sign up for our email list](#)