



Provider communication
General information and system updates

August 20, 2024

Remit Advice Details and Discount/Interest Information

Applicable to: Mercy Care Advantage, Mercy Care ACC RBHA, Mercy Care Long Term Care, Mercy Care DD, and Mercy Care DCS CHP

Mercy care is committed to providing clear, accurate, and timely remittance advices that align with industry standards. We would like to inform you about the details regarding our remit advice, specifically focusing on the representation of prompt/quick pay, late payment (interest), and Remark Code(s).

1. Discount:

The negative amount listed under the "**Discount**" line on our remit advice are associated with a prompt/quick pay discount. This reflects the discount applied to a hospital claim paid within 30 days of the clean date for timely payment of the claims following (A.R.S. § 36-2903.01(G)).

Service Date	Proc/Rev Code (Modifiers)	Units	Explanation Code(s)	Total Charge	Allowed Amount	Contractual Adjustment	Other Coverage	Other Adjustment	Patient Obligation				Net Payment Amount
									Co-Ins	Co-Pay	Deductible	Non-Cov	
Claim Number:				Group ID:				Check Number:					
Provider:				Patient Name:				Subscriber Name:					
Line of business:				Patient Acct #:				Subscriber ID:					
06/03/24-01-01	Discount	0		\$0.00	\$0.00	\$0.00	\$0.00	\$8.57	\$0.00	\$0.00	\$0.00	\$0.00	-5
Claim Total:													

2. Interest:

The payment amount identified under the "Interest" line indicates that a late payment penalty has been paid on the respective claims following (A.R.S. § 36-2903.01).

Service Date	Proc/Rev Code (Modifiers)	Units	Explanation Code(s)	Total Charge	Allowed Amount	Contractual Adjustment	Other Coverage	Other Adjustment	Patient Obligation				Net Payment Amount
									Co-Ins	Co-Pay	Deductible	Non-Cov	
Claim Number:			Group ID:			Check Number:							
Provider:			Patient Name:			Subscriber Name:							
Line of business:			Patient Acct #:			Subscriber ID:							
05/01/24	Interest	0		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$31
Claim Total:													

Additional information can be located in the [Mercy Care Claims Processing Manual](#) under Chapters 1.6 – Interest Payments and 1.7 – Prompt Payment Discount.

Mercy Care aligns both “Discount” and “Interest Payments” in accordance to [AHCCCS ACOM Policy 203 – Claims Processing](#).

3. Remark/Explanation Codes:

The Remark or Explanation Code(s) description can be found at the end of the remit advice just before the messages under Explanations.

Service Date	Proc/Rev Code (Modifiers)	Units	Explanation Code(s)	Total Charge	Allowed Amount	Contractual Adjustment	Other Coverage	Other Adjustment	Patient Obligation				Net Payment Amount
									Co-Ins	Co-Pay	Deductible	Non-Cov	
Claim Number:			Group ID:			Check Number:							
Provider:			Patient Name:			Subscriber Name:							
Line of business:			Patient Acct #:			Subscriber ID:							
05/22/24	99283	1	CO200	\$1,270.00	\$0.00	\$1,270.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0
Claim Total:				\$1,270.00	\$0.00	\$1,270.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0

Explanations		
Administered by	Codes	Description
ActualBenefitHealth	CO119	Benefit maximum for this time period or occurrence has been reached.
	CO16	Claim/service lacks information or has submission/billing error(s). Usage: Do not use this code for claims attachment(s)/other documentation. At least one Remark Code must be provided (may be comprised of either the NCPDP Reject Reason Code, or Remittance Advice Remark Code that is not an ALERT.) Refer to the 835 Healthcare Policy Identification Segment (loop 2110 Service Payment Information REF), if present.
	CO193	Original payment decision is being maintained. Upon review, it was determined that this claim was processed properly.
	CO197	Precertification/authorization/notification/pre-treatment absent.
	CO198	Precertification/notification/authorization/pre-treatment exceeded.
	CO199	Revenue code and Procedure code do not match.
	CO200	Expenses incurred during lapse in coverage

Please don't hesitate to contact your [Mercy Care Network Management Representative](#) or your [Mercy Care Provider Educator](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our [Mercy Care website](#).

Thanks for all you do!

