

Provider communication

General information and system updates

May 8, 2024

SNIP Editing Types 5 and 6

Applicable to: Mercy Care Complete Care, Mercy Care ACC-RBHA, Mercy Care Long Term Care, Mercy Care DD and Mercy Care DCS-CHP

Mercy Care will be enhancing its editing process to also include SNIP editing Types 5 and 6 along with current edits.

What does SNIP Type Validation and Edits Mean?

Mercy Care routinely applies HIPAA edits for professional (837P) and institutional (837I) to all claims submitted electronically. Mercy Care currently edits all claim transactions for SNIP Types 1, 2, 3 and 4. Mercy Care is enhancing its editing process to begin including SNIP Types 5 and 6 process validation and edits to further improve our ability to support the electronic claims intake process on the front-end and in turn, the downstream claims adjudication process, accuracy, and security.

SNIP Type Validation and Edits refers to the Strategic National Implementation Process (SNIP), specific to Electronic Data Interchange (EDI). SNIP includes seven guidelines for industry-standard types of verification when it comes to electronic data compliance. SNIP validation ensures healthcare EDI files, such as the X12 HIPAA 837 file, are correctly formatted to adhere to the rules defined in the X12 Health Insurance Portability and Accountability Act (HIPAA) EDI standards.

We are making you aware that this change will be effective no sooner than May 31, 2024.

Benefits of Enhanced SNIP Type Validation and Edits

The benefits of enhanced SNIP type validation and edits is that they support the review of provider claims submission with the initial electronic intake, reduce intake errors, lessen the need for manual tasks, and streamline workflows. They also help eliminate human errors with data input, and speed-up the time in which a claim is then adjudicated and payment is made to a provider.

At a high-level, SNIP Types 1 through 6 edits include the following types of testing:

• Type 1 EDI standard integrity testing, which validates the basic syntax integrity of the EDI file submission.

- Type 2 HIPAA implementation guide requirement testing, which involves testing the file for HIPAA implementation guide-specific syntax requirements.
- Type 3 HIPAA balance testing, which involves testing that the claim line amounts equal to the total claim amount.
- Type 4 HIPAA inter-segment situation testing, which involves validating situations
 described in the HIPAA implantation guide specific to "IF, THEN" situations.
 Example, if the claim submitted is for an accident, then the accident date must be
 present on the claim.
- Type 5 External code set testing, which validates and ensures proper usage of external code sets such as ICD-10-CM diagnosis code, CPT/HCPCS code, NDC Code Sets, and others.
- Type 6 Product types or line of services testing, which includes healthcare specialized services (ambulance, chiropractic, etc.). This ensures that the segments (records) of data that differ based on certain healthcare services are properly created and processed into claims data formats.

For more specific information on SNIP level editing, you can visit www.wedi.org or request information from your specific EDI vendor.

As always, don't hesitate to contact your Mercy Care <u>Network Management Representative</u> with any questions or comments. You can find this <u>Notice</u> and all other provider notices on our Mercy Care website.

Thanks for all you do!

Nondiscrimination Notice

Mercy Care complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Mercy Care does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Mercy Care:

- Provides no-cost aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides no-cost language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need a qualified interpreter, written information in other formats, translation or other services, call the number on your ID card or **1-800-385-4104 (TTY:711)**.

If you believe that Mercy Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with our Civil Rights Coordinator at:

Address: Attn: Civil Rights Coordinator

4750 S. 44th Place, Suite 150

Phoenix, AZ 85040

Telephone: 1-888-234-7358 (TTY 711)

Email: <u>MedicaidCRCoordinator@MercyCareAZ.org</u>

You can file a grievance in person or by mail or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019 1-800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

Multi-language Interpreter Services

ENGLISH: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card or **1-800-385-4104** (TTY: **711**).

SPANISH: ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número que aparece en el reverso de su tarjeta de identificación o al **1-800-385-4104** (TTY: **711**).

CHINESE: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電您的 ID 卡背面的電話號碼或 **1-800-385-4104** (TTY: **711**)。

VIETNAMESE: CHÚ Ý: nếu bạn nói tiếng việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Hãy gọi số có ở mặt sau thẻ id của bạn hoặc **1-800-385-4104** (TTY: **711**).

TAGALOG: PAUNAWA: Kung nagsasalita ka ng wikang Tagalog, mayroon kang magagamit na mga libreng serbisyo para sa tulong sa wika. Tumawag sa numero na nasa likod ng iyong ID card o sa **1-800-385-4104** (TTY: **711**).

KOREAN: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 귀하의 ID 카드 뒷면에 있는 번호로나 **1-800-385-4104** (TTY: **711**) 번으로 연락해 주십시오.

FRENCH: ATTENTION: si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le numéro indiqué au verso de votre carte d'identité ou le **1-800-385-4104** (ATS: **711**).

GERMAN: ACHTUNG: Wenn Sie deutschen sprechen, können Sie unseren kostenlosen Sprachservice nutzen. Rufen Sie die Nummer auf der Rückseite Ihrer ID-Karte oder **1-800-385-4104** (TTY: **711**) an.

RUSSIAN: ВНИМАНИЕ: если вы говорите на русском языке, вам могут предоставить бесплатные услуги

перевода. Позвоните по номеру, указанному на обратной стороне вашей идентификационной карточки, или по номеру **1-800-385-4104** (ТТҮ: **711**).

JAPANESE: 注意事項:日本語をお話になる方は、無料で言語サポートのサービスをご利用いただけます。

IDカード裏面の電話番号、または1-800-385-4104 (TTY: 711)までご連絡ください。 SERBO-CROATIAN: OBAVEŠTENJE: Ako govorite srpski, usluge jezičke pomoći dostupne su vam besplatno. Pozovite broj na poleđini vaše identifikacione kartice ili broj 1-800-385-4104 (TTY – telefon za osobe sa oštećenim govorom ili sluhom: 711).

SOMALI: FEEJIGNAAN: Haddii af-Soomaali aad ku hadasho, adeegyada gargaarka luqadda, oo bilaash ah, ayaad heli kartaa. Wac lambarka ku qoran dhabarka dambe ee kaarkaaga aqoonsiga ama 1-800-385-4104 (Kuwa Maqalka ku Adag 711).

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Mercy Care | 4750 S. 44th Place, Suite 150, Phoenix, AZ 85040

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